

<b>DECISION-MAKER:</b>	CABINET MEMBER FOR ADULT SOCIAL CARE FOLLOWING CONSULTATION WITH THE JOINT COMMISSIONING BOARD		
<b>SUBJECT:</b>	<b>DIRECT PAYMENT SUPPORT SERVICE</b>		
<b>DATE OF DECISION:</b>	<b>17 OCTOBER 2019</b>		
<b>REPORT OF:</b>	<b>CABINET MEMBER FOR ADULT CARE</b>		
<b><u>CONTACT DETAILS</u></b>			
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<b>STATEMENT OF CONFIDENTIALITY</b>			
None			
<b>BRIEF SUMMARY</b>			
<p>A joint task force (JTF) was set up in October 2018 to support Southampton City Council (SCC) to look at ways of improving the delivery and take up of direct payments (DP) in Southampton by those accessing Adult Social care, and subsequently make recommendations to SCC Director of Adult Social Care (Paul Juan) and Director Integration and Quality (Stephanie Ramsey). The report and recommendations are attached as Appendix 1</p>			
<p>The recommendations have been considered by the SCC Director of Adult Social Care and Director Integration and Quality who support the recommendation to carry out procurement for a Direct Payment Support service. This will provide the core service around a number of other developments being taken forward by the SCC Director of Adult Social Care and Director Integration and Quality covering</p> <ul style="list-style-type: none"> <li>- Improved Advice, Information and Guidance</li> <li>- Training to the SCC workforce</li> <li>- Access to support planning and brokerage services</li> <li>- Access to Personal Assistants</li> </ul>			
This paper focuses on the procurement of the Direct Payment Support Service			
<b>RECOMMENDATIONS:</b>			
	(i)	That the board note the recommendation from the Joint task Force to carry out a procurement of a Direct Payment Support Service.	
	(ii)	The Leader of the Council delegates authority to the Director of Quality & Integration, following consultation with the Leader and Cabinet Member for Adult Social Care to decide on the final model of a commissioned Direct Payment Support service.	
	(iii)	The Leader of the Council delegates authority to the Director of Quality & Integration following consultation with the Service Director Legal & Governance to carry out a procurement process for the provision of a Direct Payment Support service and to enter into contracts in accordance with the Contract Procedure Rules.	

<b>REASONS FOR REPORT RECOMMENDATIONS</b>	
1.	The current Direct Payment Support service contract ends in March 2020
2.	The proposed service responds to the recommendations of the JTF and will contribute to a wider range of key services designed to support the offer of direct payments in Southampton.
<b>ALTERNATIVE OPTIONS CONSIDERED AND REJECTED</b>	
3.	An exemption to the current contract has been considered but would not meet the needs of the customer or services. Nor would it support the wider range of key services that are being developed to support the offer of direct payments in Southampton.
4.	Do nothing was considered, which would result in the current service being decommissioned. This was rejected as it is contrary to the personalisation approaches being pursued by SCC.
<b>DETAIL (Including consultation carried out)</b>	
5.	A joint task force (JTF) was set up in October 2018 to support Southampton City Council (SCC) to look at ways of improving the delivery and take up of direct payments (DP) in Southampton by those accessing Adult Social care.
6.	Since commencing the JTF has gone on to engage representatives from Children services (CS) and Continuing Health Care (CHS) in some areas of the discussions and have been reflected in the relevant recommendations
7.	The JTF involved people with lived experience and representatives from local services including Spectrum, Carers in Southampton (CiS), Community Independence Service (CIS), Solent Mind, Citizen Advice Bureau, Adult Social Care (ASC), Mencap and commissioners from the Integrated Commissioning Unit (ICU). A representative from Children Services joined the JTF from March 2019.
8.	The JTF met from October 2018 and considered approaches and learning from other areas, the experience of people in receipt of direct payments as well as the knowledge and experience of those working in the local health and social care system. The group also considered different ways the services could be secured whether commissioned or spot purchased as block contracts or part of a person's package of care. The report is attached as Appendix 1.
9.	The JTF recommends procurement of a Direct Payment Support Service which will be a core Service that will carry out a number of functions. The Direct Payment Support service will <ul style="list-style-type: none"> <li>- Host and facilitate a new Support Planning and Brokerage (SPB) online platform (secured via SCC)</li> <li>- Host and facilitate a new Personal Assistant (PA) online platform (secured via SCC)</li> <li>- Provide some face to face to support for those needing some assistance to access the online systems</li> <li>- Help with PA employment issues.</li> <li>- Help with some DP issues</li> </ul>
10.	This service will <ul style="list-style-type: none"> <li>• provide support to an estimated 100 individuals with PA employment support per annum</li> </ul>

	<ul style="list-style-type: none"> <li>provide support to an estimated 180 individuals, who are unable to do it themselves, to access the PA /SPB online system per annum</li> </ul> <p>Identify and recruit a minimum 100 PA's and 50 employers onto the systems within the first year of operation, and go on to maintain or grow this number over the life of the contract in response to local demand.</p>
11.	The recommendations have been considered and the SCC Director of Adult Social Care and Director Integration and Quality both support the procurement of a new Direct Payment Service for a period of 4 (years (3+1)

## RESOURCE IMPLICATIONS

### Capital/Revenue

12. Expenditure on the current service is £76,500 per annum against an available budget of £97,500. The available budget will increase from April 1<sup>st</sup> 2020 to £128,000, with the full amount being available for the new service. The total amount over the 4 years will be £512,000

	Current (2019/20)	Future (2020 onwards)
Current expenditure on direct payment support service	£76,500	£128,000
Direct payment allocated budget	£97,500	£128,000

### Property/Other

13. None

## LEGAL IMPLICATIONS

### Statutory power to undertake proposals in the report:

14. The proposals will meet social care functions under the Care Act 2014, in particular promoting people's wellbeing, by supporting people to maintain their independence by providing people with more choice about the care they wish to receive through a personal budget, including direct payments of their personal budget. This method of commissioning is authorised by virtue of s.1 Localism Act 2011.

### Other Legal Implications:

15. Procurement will be carried out in accordance with the Council's Contract Procedure Rules and Financial procedure Rules and having regard to the Equality Act 2010 and the Human Rights Act 1998 in considering the impact of commissioned services on end service users.

## CONFLICT OF INTEREST IMPLICATIONS

16. None

## RISK MANAGEMENT IMPLICATIONS

17. The main risks associated with this decision are

- Reputational risk if
  - The work of the JTF is not adequately considered and supported

	<ul style="list-style-type: none"> <li>- The procurement of a Direct Payment Support service is not met with a commensurate growth in the number of people seeking to take up a direct payment. Management of this risk will be achieved through the wider service developments set out in the report and supported by the Director of Adult Social Care and Director Integration and Quality</li> </ul> <p>2. Contract performance if</p> <ul style="list-style-type: none"> <li>- The provider lacks the ability to recruit sufficient numbers of people to the PA and SPB online systems. Management of this risk will be through regular and timely contract monitoring.</li> <li>- A lack of providers tender for the service. The risk is being mitigated by an increase in revenue and a longer contract, increasing to 5 years, with the option of further extension of 2 years.</li> </ul> <p>3. The loss of established provider and impact this may have on local communities. Management of this risk will be achieved by a fair, but simple procurement process that encourages the participation of community and voluntary sector providers</p>
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**POLICY FRAMEWORK IMPLICATIONS**

18.	<p>Southampton City Strategy (2015- 2025) is a partnership strategy which sets out the vision for the whole city: 'Southampton a city of opportunity where everyone thrives'</p> <p>The Southampton City Council Strategy (2016-2020): People in Southampton live safe, healthy, independent lives.</p>
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<b>KEY DECISION?</b>	<b>Yes</b>
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<b>WARDS/COMMUNITIES AFFECTED:</b>	<b>All</b>
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SUPPORTING DOCUMENTATION

**Appendices**

1.	Direct Payments – Joint Task Force Report and Recommendations.
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**Documents In Members’ Rooms**

1.	None
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**Equality Impact Assessment**

<b>Do the implications/subject of the report require an Equality and Safety Impact Assessment (ESIA) to be carried out.</b>	<b>Yes</b>
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**Privacy Impact Assessment**

<b>Do the implications/subject of the report require a Privacy Impact Assessment (PIA) to be carried out.</b>	<b>Yes</b>
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**Other Background Documents**

**Other Background documents available for inspection at:**

<b>Title of Background Paper(s)</b>	<b>Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)</b>
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1.		
2.		